

NOTICE OF ANNUAL GENERAL MEETING

Notice is hereby given that the 2018 Annual General Meeting (AGM) of shareholders of QBE Insurance Group Limited will be held on 3 May 2018 commencing at 10.00am Sydney time at:

Ballrooms 3 & 4, The Westin Sydney, 1 Martin Place, Sydney, New South Wales, 2000, Australia

2018 ANNUAL GENERAL MEETING QBE INSURANCE GROUP LIMITED

Agenda

The following resolutions are **SUPPORTED** by the Board.

1. To receive and consider the annual financial report and the reports of the directors and of the auditors of the Company for the year ended 31 December 2017.

2. To adopt the Remuneration Report

To consider and, if thought fit, to pass the following resolution as an ordinary resolution:

That the Remuneration Report of the Company for the financial year ended 31 December 2017 be adopted.

3. To approve the grant of Conditional Rights under the Executive Incentive Plan to the Group Chief Executive Officer

To consider and, if thought fit, to pass the following resolution as an ordinary resolution:

In accordance with and subject to the terms of the Company's Executive Incentive Plan for 2017, that approval be given for the purposes of the ASX Listing Rules (including ASX Listing Rule 10.14) and for all other purposes for the grant of 163,382 Conditional Rights under the Executive Incentive Plan (with an initial value of A\$1,684,469) to Mr Patrick Regan, a director of the Company, and for the acquisition of ordinary shares in the Company upon vesting of those Conditional Rights, in each case as described in the explanatory notes accompanying the Notice convening this meeting.

4. To elect directors

To consider and, if thought fit, to pass each of the following resolutions as a separate ordinary resolution:

- (a) That Mr S Fitzgerald, who retires by rotation in accordance with rule 50 of the Company's constitution, be re-elected as a director of the Company.
- (b) That Sir B Pomeroy, who retires by rotation in accordance with rule 50 of the Company's constitution, be re-elected as a director of the Company.
- (c) That Ms J Skinner, who retires by rotation in accordance with rule 50 of the Company's constitution, be re-elected as a director of the Company.

The following resolutions are **NOT SUPPORTED** by the Board.

Resolutions promoted by Market Forces and Local Government Super and requisitioned by a group of shareholders

(a) To amend the constitution

To consider and, if thought fit, to pass the following resolution as a special resolution:

To insert into our company's constitution beneath 'Business of Annual and Other General Meetings' the following new sub-clause 32(c): "The company in general meeting may by ordinary resolution express an opinion or request information about the way in which a power of the company partially or exclusively vested in the directors has been or should be exercised. However, such a resolution must relate to an issue of material financial relevance and cannot either advocate action which would violate any law or relate to any personal claim or grievance. Such a resolution is advisory only and does not bind the directors or the company."

(b) To disclose climate risk

To consider and, if thought fit, to pass the following resolution as an ordinary resolution:

That in order to address our interest in the longer-term success of the company, given the recognised risks and opportunities associated with climate change, we as shareholders of the company request information about the company's exposure to climate change-related risks. Such information should be provided in routine annual reporting from 2019, in accordance with both the Final Recommendations, and Supplemental Guidance for Insurance Companies, of the Financial Stability Board's Task Force on Climate-related Financial Disclosures (TCFD).

Note: Item 5(b) contains an "advisory resolution" and may be properly considered at the meeting only if the resolution in item 5(a) is passed by special resolution. If the resolution in item 5(a) is not passed, this resolution will not be put to the meeting.

The Board unanimously recommends that shareholders vote against the resolutions set out in items 5(a) and, if necessary, 5(b) for the reasons set out in the Explanatory Notes on pages 3-6. The Chairman of the meeting intends to vote undirected proxies against the resolutions set out in items 5(a) and 5(b).

By order of the Board

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Carolyn Scobie
Group General Counsel & Company Secretary

Sydney, 28 March 2018

Explanatory notes

Please refer, when reading these explanatory notes, to the Glossary of Key Terms which appears at the end of this document.

Each word of a defined term begins with a capital letter.

The Chairman of the AGM intends to vote all available proxy appointments IN FAVOUR of Resolutions 2-4 and AGAINST 5(a) and if necessary, 5(b), to the extent permitted by law.

RESOLUTION 2 Adoption of the Remuneration Report

The Board recommends that shareholders vote **IN FAVOUR** of this Resolution.

Section 25OR(2) of the Corporations Act requires the Company to put a resolution to the AGM for adoption of the Remuneration Report. The vote on the resolution will be advisory only and will not bind either the directors or the Company. However, the Board values shareholder feedback and will take into consideration the outcome of voting on this resolution when assessing the remuneration policy for executives and non-executive directors in future.

(a) Remuneration overview

The Board presents the Remuneration Report to shareholders for consideration and adoption.

The Remuneration Report contains information about QBE's remuneration policy and practices.

It also sets out the remuneration arrangements for KMP, including non-executive directors, the CEO and Group executives. The Board is confident that QBE's remuneration policies are in line with governance requirements and designed to provide market competitive remuneration that motivates and retains QBE's executives, aligned with the creation of sustained shareholder value.

RESOLUTION 3

To approve the grant of Conditional Rights under the Executive Incentive Plan to the Group Chief Executive Officer

The Board, without Mr Regan voting, recommends that shareholders vote **IN FAVOUR** of this resolution.

(a) Background

In 2017, the Company introduced the EIP which effectively combines short-term incentive and long-term incentive into a single, simpler incentive plan. The EIP balances both short and long-term performance through an annual award based on performance against a range of financial and non-financial metrics that measure progress against longer-term strategy, with a significant portion of the award made in deferred equity (in the case of Mr Regan for last year in his dual capacity as Group Chief Financial Officer and Chief Executive Officer, Australian & New Zealand Operations, 60%). On becoming

Group Chief Executive Officer with effect from 1 January 2018, the portion in deferred equity for future EIP awards to Mr Regan will be 80%.

The EIP creates long-term shareholder alignment through the building of significant share ownership as deferred equity awards are earned.

The potential EIP award for Mr Regan for 2017 was A\$3,360,000 (being 210% of his fixed remuneration of A\$1,600,000) subject to the achievement of performance measures approved by the Board. His achievement was at 175.5% of his fixed remuneration, (ie, A\$2,807,448).

The 2017 performance measures as they applied in Mr Regan's dual capacity as Group Chief Financial Officer and Chief Executive Officer, Australian & New Zealand Operations were as follows:

- Group cash ROE (for 11.5% of the total EIP opportunity)
- Group COR (for 18.5% of the total EIP opportunity)
- ANZO COR (for 35% of the total EIP opportunity)
- Australian & New Zealand Operations strategic priorities (for 15% of the total EIP opportunity):
 - Operational efficiency, measured by expense savings generated through operational excellence, automation and sourcing capability; and
 - Claims excellence, measured by savings generated through leveraging and improving our global claims capabilities and insights through data analytics.

In each case, in respect of the Australian & New Zealand Operations of the Group.

 Balanced scorecard (for 20% of the total EIP opportunity): the balanced scorecard will comprise financial and non-financial KPIs that are relevant to the executive's role and aligned to the QBE value creation model.

More details of the remuneration arrangements that apply to Mr Regan are set out in the Remuneration Report.

(b) Details of Grant

Following an assessment of performance against the 2017 performance measures, the Board approved a 2017 EIP award of A\$2,807,448 to Mr Regan. 40% of this award (A\$1,122,979) was paid in cash in late March 2018 with the balance (A\$1,684,469) to be awarded in deferred equity as Conditional Rights under the EIP, subject to shareholder approval.

Subject to shareholder approval, 163,382 Conditional Rights will be granted to Mr Regan with effect from the Grant Date. If shareholder approval is obtained, it is intended that Conditional Rights will be granted shortly after the AGM, but in any event, within 12 months of the date of the meeting.

The number of Conditional Rights to be granted under the 2017 EIP has been calculated dividing the dollar amount of the equity award (A\$1,684,469) by A\$10.31, being the volume weighted average sale price of QBE shares on the ASX over the five trading days from 26 February 2018 to 2 March 2018 (inclusive); 26 February 2018 being the date OBE's 2017 financial results were announced.

Each Conditional Right allows Mr. Regan to receive one fully paid share in the Company, subject to his continued service as an employee, on the vesting schedule set out below.

Conditional Rights will vest based on the following schedule:

- 25% of the EIP Conditional Rights will vest 1 year after the Grant Date,
- 25% of the EIP Conditional Rights will vest 2 years after the Grant Date.
- 25% of the EIP Conditional Rights will vest 3 years after the Grant Date, and
- 25% of the EIP Conditional Rights will vest 4 years after the Grant Date.

During the vesting period, notional dividends will accrue on unvested EIP Conditional Rights at each dividend payment date. The accumulated notional dividends will generally be provided in the form of additional QBE shares at vesting, and will be subject to the terms and conditions of the EIP as if they formed part of the original grant of EIP Conditional Rights.

The table below shows what may happen to Conditional Rights under the EIP if employment of Mr Regan is terminated prior to Conditional Rights vesting:

prior to Conditional ringrits vesting.	
REASONS FOR CEASING EMPLOYMENT	EFFECT ON UNVESTED EIP CONDITIONAL RIGHTS
1. Redundancy	All unvested EIP Conditional Rights may continue to be held subject to the same vesting conditions as if Mr Regan had continued to be employed within the QBE Group
2. Sale of business (in certain circumstances)	
Retirement (with agreement from employer)	
4. Totally and permanently disabled	
5. Death	All unvested EIP Conditiona Rights may vest and be immediately converted with the resulting QBE shares released to Mr Regan's estate
6. Termination by agreement (in certain circumstances where a deed of release has been executed)	The unvested EIP Conditional Rights may vest as per 1 to 4 above
7. Any other termination, or on giving notice of such termination (including, but not limited to, resignation, termination without notice, poor performance, and serious misconduct)	Lapse immediately

The People & Remuneration Committee may adjust any unvested Conditional Rights downward, to zero if appropriate, if there is any Malus.

There are no other directors and no other Associates of directors who are presently entitled to participate in the EIP. No other directors or other Associates of directors have received either shares or Conditional Rights under the EIP.

RESOLUTION 4 Election of directors

(a) Mr Stephen Fitzgerald - B Ec Independent Non-Executive Director



The Board (without Mr Fitzgerald voting) recommends that shareholders vote **IN FAVOUR** of this Resolution.

Stephen was appointed as an independent non-executive director of QBE in 2014. He is Chairman of the Investment Committee and a member of the Risk & Capital, and Operations & Technology Committees. Stephen is Chairman of Affirmative Investment Management. Previously, Stephen was a member of the Board of Guardians of the Future Fund (Australia's Sovereign Wealth Fund), and Chairman of Goldman Sachs, Australia and New Zealand. He also served on the Goldman Sachs Partnership Committee.

(b) Sir Brian Pomeroy - MA, FCA Independent non-executive director



The Board (without Sir Brian Pomeroy voting) recommends that shareholders vote **IN FAVOUR** of this Resolution.

Sir Brian was appointed as an independent non-executive director of QBE in 2014. Sir Brian is Chairman of the Audit Committee and a member of the Investment and Risk & Capital Committees. He was formerly a non-executive member of the Board of the Financial Conduct Authority in the UK, a nominated member of the Council of Lloyd's of London and a non-executive director on QBE's European regulated boards. He was the senior partner of Deloitte Consulting in the UK until 1999.

(c) Ms Jann Skinner - B Com, FCA, FAICD Independent non-executive director



The Board (without Ms Skinner voting) recommends that shareholders vote **IN FAVOUR** of this Resolution.

Jann was appointed as an independent non-executive director of QBE in 2014. Jann is Deputy Chairman of the Audit Committee and the Risk & Capital Committee and a member of the People & Remuneration Committee. Jann was a non-executive director on QBE's Australian regulated boards, where she was also Chairman of the Audit and Risk & Capital Committees. She has over 30 years' professional accounting experience and was an audit partner at PricewaterhouseCoopers.

RESOLUTION 5

Resolutions promoted by Market Forces and Local Government Super and requisitioned by a group of shareholders

(a) To amend the Constitution

The Board recommends that shareholders vote **AGAINST** this resolution.

A small group of shareholders has proposed the resolution in item 5(a) under section 249N of the Corporations Act and requested pursuant to section 249P of the Corporations Act that the statement set out in Appendix 1 to this notice be provided to shareholders.

The Board's response

The QBE Board respects the rights of shareholders to request a change to the Constitution, however the Board believes that the requisitioned resolution is not in the best interests of all shareholders.

The Board represents and serves the interests of all shareholders by providing guidance and oversight of the Company's strategies, policies and performance. In order to do this effectively, the Directors must consider a range of issues relevant to QBE's business.

The Company's Constitution gives the Board its power to manage the business of the Company. QBE is a large and complex organisation, with a diverse portfolio both in terms of geography and product mix. Directors must balance the issues faced by multiple stakeholders that are part of operating a global business. The Board must have the ability to make decisions about the business of the Company so that it can meet its obligation to act in the best interests of all shareholders.

The amendment proposed by Market Forces and Local Government Super would impact the Board's ability to make these decisions effectively and confuse the role of the Board and shareholders.

The Directors believe that the proposed resolution could be used by special interest groups who are promoting single issues which do not take into account the integrated nature of QBE's global business.

Shareholders already have a number of ways to engage with the Company. QBE has a comprehensive investor relations engagement program that facilitates effective communication with its investors. We have regular discussions with proxy advisors who represent large shareholder groups. Shareholders also have the right to ask any questions or make comments regarding any aspect of the Company's business under item 1 of the Notice of Meeting, or at any other time. We also provide a question form with every Notice of Meeting encouraging shareholders to submit questions about the Company. The proposed resolution does not provide an appropriate forum for all shareholders to have input into a discussion about the business of the Company, and accordingly we recommend shareholders vote **AGAINST** this resolution.

(b) To disclose climate risk

The Board recommends that shareholders vote **AGAINST** this resolution.

The same small group of shareholders has proposed the resolution in item 5(b) under section 249N of the Corporations Act and requested pursuant to section 249P of the Corporations Act that the statement set out in Appendix 2 to this notice be provided to shareholders.

The Board's response

The resolution is an "advisory resolution" and may be properly considered at the meeting only if item 5(a) is passed by special resolution. If item 5(a) is not passed, this item will not be put to the meeting.

QBE's commitment to sustainability is long-term and we build on our approach each year in response to a rapidly changing environment. We believe it is important to understand current and emerging ESG trends that impact our stakeholders. This knowledge allows us to integrate sustainability considerations into our risk management and decision-making processes and to help our customers manage risks through our products and services.

QBE has been involved in a range of ESG initiatives over several years. These include the UNEP FI Principles of Sustainable Insurance, Principles of Responsible Investment and ClimateWise Principles. We are also members of the Responsible Investment Association Australasia. As part of our commitment to these global and regional sustainability-related initiatives, we continue to integrate these principles into our decision-making and risk management processes. This also extends to the products and services we develop for our customers (eg, our Premiums 4Good Initiative).

For QBE and the insurance sector more broadly, climate-related risks and opportunities constitute a key topic affecting core business. As outlined in the guidance published by the TCFD, "the scientific consensus is that a continued rise in average global temperatures will have a significant effect on weather-related natural catastrophes and will account for an increasingly large share of natural catastrophe losses." 1

As well as the physical risks associated with climate change, we are cognisant of potential transitional risks (eg, legal, policy, investment) due to the global shift towards a lower-carbon economy.

In June 2017, the Financial Stability Board released the TCFD recommendations. The recommendations are structured around four thematic areas that represent core elements of how companies operate: governance, strategy, risk management, and metrics and targets.

The Final Report of the TCFD outlines a possible five-year path for adoption, recognising that time is required for full implementation. As understanding, data analytics, and modelling of climate-related issues become more widespread, disclosures can mature accordingly." ²

As noted in our 2017 Annual Report and Sustainability Report, we support the TCFD recommendations and have work underway to enhance our disclosures in line with this pathway, beginning in our 2018 Annual Report. We have further strengthened our commitment by signing the Statement of Support for the TCFD Recommendations.

QBE is fully committed to applying a disciplined approach to risk management and ensuring that our risk management practices and systems are robust, independent and aligned with global best practice. QBE's Enterprise Risk Management framework is outlined in QBE's Risk Management Strategy, and is supported by frameworks for each risk class, including strategic, insurance, operational, credit, market and liquidity risks. Climate-related risks are assessed and managed through this integrated framework.

The Board plays a significant role in the Enterprise Risk Management framework. The Board is responsible for ensuring that an effective risk management strategy is implemented and for defining the risk appetite boundaries within which risk must be managed. The Board is supported by the Risk & Capital Committee which meets at least quarterly and is responsible for overseeing active and appropriate management of risks according to the stated risk appetite, strategy and business plans.

We use stress and scenario testing to better understand our risk profile under a range of different scenarios. Assessing the impact of extreme but plausible events helps us to better prepare for such situations and ensures that our risk exposure is acceptable to the Board. QBE uses a range of modelling techniques to estimate potential losses, manage exposure and assist in making decisions regarding risk management and coverage. This capability is critical to managing our exposure to possible events, such as natural catastrophes and extreme weather events.

QBE operates risk forums across the Group to identify and assess the impact of existing risks which develop in new and unexpected ways, and new risks. Many of the transitional climate-related risks are considered in these forums.

In addition to these forums, we have a specific cross-functional Climate Change Working Group consisting of senior representatives from across our business. This Group includes representatives from our Underwriting, Investments, Finance, Risk and Operations teams. The Climate Change Working Group is supporting management and the Board by providing an integrated view of the risks and opportunities related to climate change and building a clear pathway for transparency and disclosure.

The Climate Change Working Group is co-chaired by our Group Chief Risk Officer and Group Financial Controller, who report to QBE's Group Executive Committee and the Risk & Capital Committee on behalf of the Climate Change Working Group representatives.

There are a wide range of views across industry, civil society, governments and other stakeholders on how best to address climate change. Therefore, we believe a coordinated approach to mitigating and adapting to climate-related risks requires multiple stakeholder input. QBE will continue to engage with our stakeholders to address this issue.

We will also continue to review, assess, and embed the developing nature of climate-related risks and opportunities including physical, transitional and liability risks.

QBE annually reports relevant climate-related metrics for our operations as part of our Sustainability Report. This includes disclosure on water and energy consumption, waste generation, and greenhouse gas emissions. QBE also reports on efficiency ratios as emissions per unit of economic output. Multi-year emissions data has been reported for several years and is included in the 2017 Sustainability Report. Independent assurance is obtained over our greenhouse gas emissions data set. QBE also continues to voluntarily report as part of the Carbon Disclosure Project.

In the light of the work we are undertaking and the focus that these issues are given by the Board and executive team, we recommend that shareholders vote **AGAINST** this resolution.

¹ Implementing the Recommendations of the Task Force on Climate-related Financial Disclosures, June 2017.

² Final Report: Recommendations of the Task Force on Climate-related Financial Disclosures, June 2017.

Voting exclusion statements

The Company will apply the voting exclusions below to persons appointed as attorney by a shareholder to attend and vote at the AGM under a power of attorney, as if they were appointed as a proxy.

Resolution 2

Votes may not be cast, and the Company will disregard any votes cast, on Resolution 2:

- by or on behalf of any KMP member whose remuneration details are included in the Remuneration Report, and by any of their Closely Related Parties, regardless of the capacity in which the votes are cast; and
- by any person who is a KMP member as at the time the Resolution is voted on at the AGM, and by any of their Closely Related Parties, as a proxy,

unless the votes are cast as a proxy for a person who is entitled to vote on the Resolution:

- in accordance with a direction in the proxy appointment; or
- by the Chairman of the AGM in accordance with an express authorisation in the proxy appointment to cast the votes even if the Resolution is connected directly or indirectly with the remuneration of a KMP member.

Resolution 3

Votes may not be cast, and the Company will disregard any votes cast, in favour of Resolution 3 by:

- any director of the Company who is eligible to participate in any Company equity incentive scheme, and by any of their Associates, regardless of the capacity in which the votes are cast: and
- 2. by any person who is a KMP member as at the time the relevant resolution is voted on at the AGM, and by any of their Closely Related Parties, as a proxy,

unless the votes are cast as a proxy for a person who is entitled to vote on the relevant resolution:

- in accordance with a direction in the proxy appointment; or
- by the Chairman of the AGM in accordance with an express authorisation in the proxy appointment to cast the votes even if the relevant resolution is connected directly or indirectly with the remuneration of a KMP member.

Voting notes

Determination of the entitlement to attend and vote

The Corporations Regulations 2001 (Cth) (regulation 7.11.37) permit the Company to specify a time, not more than 48 hours before a general meeting, at which a 'snapshot' of shareholders will be taken for the purposes of determining shareholder entitlements to vote at the meeting. For the purposes of the AGM, the Company's directors have determined that shares will be taken to be held by the persons who are registered as members as at **7:00pm** Sydney time on **Tuesday, 1 May 2018**. This means that if you are not the registered member in respect of a share at that time, you will not be entitled to vote in respect of that share.

Appointment of a proxy

If you wish to appoint a proxy, you can use the hard copy proxy form accompanying this Notice (as applicable). Hard copy proxy forms can also be obtained on request from the share registry.

A shareholder can also make a proxy appointment online by visiting the website www.investorvote.com.au and following the instructions provided. Certain custodians and other intermediaries who participate in the share registry's Intermediary Online system can also make a proxy appointment online via www.intermediaryonline.com in accordance with the instructions provided.

To be effective, hard copy proxy appointments must be received by the Company or the share registry, and online proxy appointments must be made, by no later than **10:00am** Sydney time on **Tuesday, 1 May 2018**.

You may lodge your hard copy proxy appointments (and any proxy appointment authority) at the registered office of the Company, or with the share registry, Computershare Investor Services Pty Ltd, by one of the following methods:

- 1. using the enclosed reply paid envelope;
- 2. faxing to +(61 3) 9473 2555;
- 3. mailing to GPO Box 242, Melbourne VIC 3000 Australia; or
- 4. delivering in person to Level 4, 60 Carrington Street, Sydney.

To make your proxy appointment online at www.investorvote. com.au, you will need to enter your Shareholder Reference Number (**SRN**) or Holder Identification Number (**HIN**), postcode and Control Number, as shown on your proxy form. You will be taken to have signed the proxy form if you lodge it in accordance with the instructions on the website. A proxy cannot be appointed online if they are appointed under a power of attorney or similar authority. The online proxy facility may not be suitable for some shareholders who wish to split their votes on an item of business or appoint two proxies with different voting directions. Please read the instructions for the online proxy facility carefully before you submit your proxy appointment using this facility.

In accordance with the Corporations Act, shareholders are notified that:

- (a) a shareholder who is entitled to attend and cast a vote at the AGM may appoint a proxy to attend and vote for the shareholder;
- (b) the appointment may specify the proportion or number of votes that the proxy may exercise;
- (c) a shareholder who is entitled to cast two or more votes on a resolution at the AGM may appoint two proxies and may specify the proportion or number of votes each proxy is entitled to exercise. If you appoint two proxies and the appointments do not specify the proportion or number of votes each proxy may exercise, each proxy may exercise half of the shareholder's votes; and
- (d) a proxy may be an individual or a body corporate and need not be a shareholder.

A proxy appointment is not revoked by the shareholder attending and taking part in the AGM unless the shareholder actually votes at the AGM on the resolution for which the proxy appointment is proposed to be used. Subject to the foregoing sentence and to the voting exclusions noted above, a proxy may vote as the proxy thinks fit on any motion or resolution in respect of which no manner of voting is indicated in the instrument of appointment.

If an appointed proxy does not attend the AGM, then the Chairman of the AGM will be taken to have been appointed as the proxy of the relevant shareholder in respect of the AGM. In addition, if a proxy attends the AGM and has been directed how to vote on a resolution, but the proxy does not vote on that resolution on a poll, then the Chairman of the AGM will be taken to have been appointed as the proxy of the relevant shareholder in respect of that poll.

If the Chairman of the AGM is appointed, or taken to be appointed, as a proxy, but the appointment does not specify the way to vote on a resolution, then the Chairman intends to exercise the relevant shareholder's votes in favour of resolutions 2-4 and against 5(a) and if necessary, 5(b) (subject to the voting exclusions noted above).

Shareholders who appoint a proxy should consider how they wish to direct the proxy to vote, that is, whether the shareholder wishes the proxy to vote "for" or "against", or to abstain from voting, on each resolution, or whether to leave the decision to the appointed proxy after discussion at the AGM (subject to the voting exclusions noted above).

You may split your voting direction by inserting the number of shares or percentage of shares that you wish to vote in the appropriate box. If you place a mark in the 'Abstain' box, your votes will not be counted in computing the required majority on a poll.

If you do not send your proxy form to the Company or the share registry, please bring it with you if you attend the AGM as it will assist in identifying you on entry. However, please note that you cannot lodge your proxy form at the AGM.

Corporate representatives

A shareholder, or proxy, that is a corporation and entitled to attend and vote at the AGM may appoint an individual to act as its corporate representative. Evidence of the appointment of a corporate representative must be in accordance with section 250D of the Corporations Act and be lodged with the Company before the AGM or at the registration desk on the day of the AGM.

Attorneys

A shareholder entitled to attend and vote at the AGM is entitled to appoint an attorney to attend and vote at the AGM on the shareholder's behalf. An attorney need not be a shareholder of the Company. The power of attorney appointing the attorney must be duly signed and specify the name of each of the shareholder, the Company and the attorney, and also specify the meetings at which the appointment may be used. The appointment may be a standing one.

To be effective, the power of attorney must also be returned in the same manner, and by the same time, as outlined above for proxy forms.

Evidence of signing authority

If a proxy form or appointment of a corporate representative is signed on behalf of an individual or a corporation under power of attorney or other authority, the power of attorney or other authority under which the relevant instrument is signed, or a copy of that power of attorney or other authority, certified as a true copy by statutory declaration, must accompany the instrument unless the power of attorney or other authority has previously been noted by the Company's share registry.

Voting at the AGM

QBE plans for every resolution arising at the AGM to be decided on a poll. Upon a poll, every shareholder who is present in person or by proxy, or by representative or by attorney, will have one vote for each share held by that person.

Appendices

Appendix 1

Shareholder resolutions are a healthy part of corporate democracy in many jurisdictions other than Australia. For example, in the UK shareholders can consider resolutions seeking to explicitly direct the conduct of the board. In the US, New Zealand and Canada shareholders can consider resolutions seeking to advise their board as to how it should act. As a matter of practice, typically, unless the board permits it, Australian shareholders can follow the example of none of their UK, US, New Zealand or Canadian cousins in this respect.

A board of Directors is a steward for shareholders and accountability for the discharge of that stewardship is essential to long-term corporate prosperity.

In rare situations the appropriate course of action for shareholders dissatisfied with the conduct of board members is to seek to remove them. But in many situations, such a personality-focused approach is unproductive and unwarranted. In those situations, a better course of action is to formally and publicly allow shareholders the opportunity at shareholder meetings such as the AGM to alert board members that they seek more information or favour a particular approach to corporate policy.

The Constitution of QBE Insurance Group is not conducive to the right of shareholders to place resolutions on the agenda of a shareholder meeting. In our view, this is contrary to the long-term interests of QBE Insurance Group, the QBE Insurance Group board and all QBE Insurance Group shareholders. Passage of this resolution – to amend the QBE Insurance Group constitution – will simply put QBE Insurance Group in a similar position in regard to shareholder resolutions as any listed company in the UK, US, Canada or New Zealand.

Local Government Super and all co-filers encourage shareholders to vote in favour of this resolution.

Appendix 2

We move this resolution with the intention to:

- (a) improve disclosures pertaining to material climate risk faced by our company, aligning them with international expectations;
- (b) increase our company's resilience to regulatory and market changes that can be foreseen as international action is taken to satisfy the goals established by the Paris climate change agreement; and
- (c) ensure our company is resilient to the physical impacts of climate change and minimises financial risks thereof.

In June 2017, the Task Force for Climate-related Financial Disclosures (TCFD)³ published its final recommendations. According to the TCFD, improved disclosure of climate-related information will allow investors to "appropriately assess and price climate-related risk and opportunities". Global insurer AXA and reinsurer Swiss Re were involved in drafting the recommendations, and immediately endorsed their adoption.

The Sustainable Insurance Forum, a global network of insurance supervisors and regulators, welcomed the TCFD recommendations, stating that "clear, comparable and consistent climate-related financial disclosure enables insurance firms to improve their management of physical and transition risks in their underwriting operations" ⁴.

In Australia, Australian Prudential Regulatory Authority (APRA) Executive Board member Geoff Summerhayes confirmed, "whether due to regulatory action or – more likely – pressure from investors and consumers, Australia's financial sector can expect to see more emphasis on disclosure around climate risk exposure and management" ⁵.

In its 2017 Annual Report, QBE confirmed it had formed a "cross-functional Climate Change Working Group", and that it was "reviewing [its] readiness to disclose" in line with the TCFD recommendations ⁶. QBE has made no firm commitment to improve its disclosure of climate-change related risks. Additionally, QBE's Climate Change submission to the CDP in 2017 earned a "D" rating ⁷.

The TCFD Supplemental Guidance for Insurance Companies suggests companies "describe the processes for identifying and assessing climate-related risks on re-/insurance portfolios by geography, business division, or product segments, including the following risks:

- physical risks from changing frequencies and intensities of weather-related perils,
- transition risks resulting from a reduction in insurable interest due to a decline in value, changing energy costs, or implementation of carbon regulation, and
- liability risks that could intensify due to a possible increase in litigation"⁸.
- 3 Recommendations of the Task Force on Climate-related Financial Disclosures, Final Report, June 2017.
- 4 http://unepinquiry.org/wp-content/uploads/2017/07/SIF_TCFD_Statement_July_2017.pdf
- 5 http://www.apra.gov.au/Speeches/Documents/CPD%20Speech%2029Nov2017.pdf
- 6 2017 Annual Report, QBE Insurance Group Ltd.
- 7 http://www.cdp.net/en/
- 8 Implementing the Recommendations of the Task Force on Climate-related Financial Disclosures, June 2017.

Physical Risks

In September 2015, Bank of England Governor Mark Carney highlighted to insurers that:

- "Since the 1980s the number of registered weather-related loss events has tripled; and
- Inflation-adjusted insurance losses from these events have increased from an annual average of around US\$10 billion in the 1980s to around US\$50 billion over the past decade"9.

Locally, APRA Executive Board member Geoff Summerhayes noted that Tropical Cyclone Debbie was the second costliest cyclone event of the past 50 years ¹⁰.

Munich Re confirmed that 2017 was the second costliest year in insurance history, with losses from natural disasters amounting to US\$330 billion ¹¹. In January, QBE's new CEO Pat Regan declared 2017 had seen "an unprecedented cost of catastrophes" ¹². The net cost of catastrophes for QBE in 2017 (after reinsurance), was US\$1.227 billion compared with US\$439 million in 2016 ¹³.

Many insurance companies are concerned about the ongoing viability of the industry's basic business model. Tom Herbstein of Cambridge University's insurance project ClimateWise, has said "climate change fundamentally challenges the existing insurance business model because it is rendering actuary analysis in many places obsolete." ¹⁴

Transition Risks

QBE is an underwriter of offshore oil rigs, tar sands operations, coal mines and coal-fired power stations. Though 'Marine, Energy and Aviation' contributed just 6.4% of Gross Earned Premium in 2017 $^{\rm 15}$ these have all been identified as high-risk sectors by the TCFD. QBE has not disclosed how it intends to respond to the disruption ongoing in the energy and transport sectors.

Liability Risks

Globally insurance companies are acting to reduce their exposure to companies with a high degree of climate risk and avoid underwriting assets that are primary drivers of greenhouse gas pollution. AXA, Allianz, Aviva, Lloyds, Munich Re, SCOR and Swiss Re are among those to divest from coal companies in their investment portfolios, and/or restrict underwriting to the coal industry. These actions are undertaken on the basis that it is incongruent for insurance companies whose business models are at stake from physical climate change impacts, to be investing in or actively supporting one of the key causes of the problem.

Improved Disclosure

This resolution simply asks that QBE provide information consistent with the recommendations of the TCFD so that shareholders can understand the extent to which the company is exposed to climate risk.

Arguably, the most important element of the TCFD recommendations is scenario analysis. To date, QBE has not disclosed the impacts to the company of policy scenarios and market responses consistent with the Paris Agreement.

As the physical impacts of climate change are already impacting the insurance industry, QBE should produce and disclose analyses of the material impact of physical risk to its business in scenarios where the Paris Agreement is met, along with scenarios where the 2°C global warming limit is breached.

Local Government Super and all co-filers encourage shareholders to vote in favour of this resolution.

- 9 Breaking the Tragedy of the Horizon climate change and financial stability, Mark Carney, Governor of the Bank of England, September 2015.
- 10 http://www.apra.gov.au/Speeches/Documents/CPD%20Speech%2029Nov2017.pdf
- $11 \qquad https://www.munichre.com/en/media-relations/publications/press-releases/2018/2018-01-04-press-release/index.html$
- 12 https://www.asx.com.au/asxpdf/20180123/pdf/43qzhtfzfdb4nt.pdf
- 13 2017 Annual Report, QBE Insurance Group Ltd.
- $14 \quad https://www.bloomberg.com/news/articles/2017-11-13/big-insurers-brace-for-perilous-future-as-climate-risks-escalate and the state of the stat$
- 15 2017 Annual Report, QBE Insurance Group Ltd.

Glossary of key terms

AGM	annual general meeting	
ANZO COR	the Group's Australian & New Zealand operation's net claims, commissions and expenses as a percentage of net earned premium (measured excluding the impact of changes in risk-free rates used to discount net outstanding claims)	
Associate	has the meaning given in the ASX Listing Rules	
ASX	ASX Limited, or the market operated by it	
ASX Listing Rules	the official listing rules of ASX (as amended from time to time)	
Board	board of directors of the Company	
Closely Related Party	 in relation to a KMP member: a spouse or child of the member; a child of the member's spouse; a dependant of the member or of the member's spouse; anyone else who is one of the member's family and may be expected to influence the member, or be influenced by the member, in the member's dealings with the Company; or a company controlled by the member 	
Company or QBE	QBE Insurance Group Limited (ACN 008 485 014)	
Conditional Rights	conditional rights to acquire fully paid QBE ordinary shares without payment by the holder ie, nil consideration (other than serving as an employee) on grant and also on vesting	
Corporations Act	Corporations Act 2001 (Cth)	
EIP	the Company's executive incentive plan involving a cash payment and Conditional Rights	
ESG	environmental, social and governance	
Grant Date	5 March 2018	
Group	QBE and its controlled entities	
Group cash ROE	the Group's net cash profit divided by average shareholders' funds. In accordance with existing policy and while the Group manages an unmatched asset-liability position with regards to duration, an adjustment for 50% of the impact of movements in risk-free discount rates will apply	
Group COR	the Group's net claims, commissions and expenses as a percentage of net earned premium (measured excluding the impact of changes in risk-free rates used to discount net outstanding claims)	
КМР	key management personnel. The KMP members are those persons having authority and responsibility for planning, directing and controlling the activities of the QBE consolidated group, either directly or indirectly. The KMP members for the QBE consolidated group during the year ended 31 December 2017 are listed in the Remuneration Report	
Malus	 The People & Remuneration Committee has concluded in good faith that: there was serious misconduct by the recipient of the grant; or there are circumstances that materially undermine the Company's performance or reputation or performance of the Group, and in each case the conduct or circumstances were not foreseen by the People & Remuneration Committee at the time of making the grant 	
Remuneration Report	the report so named included in the Company's 2017 annual report	
Resolution	the resolutions put forward for consideration by the shareholders of the Company at the 2018 AGM	
TCFD	the Financial Stability Board's Task Force on Climate-related Financial Disclosures	

ABN 28 008 485 014 Level 27, 8 Chifley Square, Sydney NSW 2000 Australia telephone +61 2 9375 4444 www.qbe.com